GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:3432
ANSWERED ON:17.04.2000
FAULTY TELECOM SERVICES IN ROHRU
SURESH CHANDEL

Will the Minister of COMMUNICATIONS be pleased to state:

(a) Whether the Government have received representation from Senior Citizen`s Welfare Council, Rohru, Shimla District of Himachal Pradesh regarding faulty telecom services;

(b) If so, the details thereof; and

(c) The action taken/proposed to be taken against the telecom officials found guilty of dereliction of duty and for providing uninterrupted telephone service there ?

Answer

MINISTER OF STATE FOR COMMUNICATIONS

(SHRI TAPAN SIKDAR)

(a) Yes, Sir.

(b) A representation was received from Shri K.C. Kaith, General Secretary, Senior Citizens Welfare Council Rohru, district Shimla regarding :-

(i) Poor telecom services in Rohru Sub-Division.

(ii) Non-availability of group dialing facility from Rohru to Shimla

(iii) Restoration of Telephone No. 48157 working from Rohru exchange, disconnected due to non-payment of outstanding bills.

(c) The reply was given by General Manager, Shimla on 16.11.1999 covering all the points of representation. Since no official found guilty of dereliction of duty, no action was required.